9743 12348 Head of Order Service (f/m/d) DB Fahrzeuginstandhaltung (FZI) GmbH is "the" maintenance company for  
Deutsche Bahn rail vehicles with a sales volume of more than 1  
billion euros. As one of the most efficient full-service providers  
for rail vehicles in Europe, it offers optimal solutions for the  
Repair of vehicle fleets. DB FZI is a specialist in the  
areas of revision, modernization and conversions as well as  
Component refurbishment, maintenance and repair of  
accidental damage. The modern technical infrastructure in the Germany-wide  
12 plants and around 8,000 employees with their know-how make the  
Efficiency in vehicle maintenance increasingly also for  
Group-external and international customers attractive.  
  
  
We are looking for you as a manager as soon as possible  
Order service for the business unit DB Fahrzeuginstandhaltung GmbH am  
Location Wittenberge.  
  
  
\*Your tasks:\*  
  
  
  
· You are responsible for the customer-oriented and economically optimal  
Order control of the production areas of the plant including the  
Adherence to the processes, throughput planning and its monitoring and  
sustainability control  
· You are the interface to our customers and responsible for them  
Customer service during order processing  
· You ensure compliance with the agreed order-related  
Plan production costs and control measures in the event of cost deviations  
· You process warranty and guarantee claims  
· You support and accompany make-or-buy analyzes  
Material Requirements Planning  
· You promote the professional exchange between the departments and the  
Implementation of best practice solutions  
  
  
  
\*Your profile:\*  
  
  
  
· You have a degree, preferably as an (industrial) engineer  
or economist, have a technical  
Engineering degree or a comparable through relevant  
Professional experience proven qualification  
· You have several years of professional experience in the production environment  
as well as knowledge of maintenance and maintenance-related  
areas  
· You have commercial knowledge of production controlling and  
target cost management  
· You think entrepreneurially, strategically and economically and have  
via very good interface management  
· A high level of customer, goal and result orientation is important to you, you  
have a confident demeanor and a high level of assertiveness  
· You are an experienced leader with distinctive talent  
in advancing and managing change processes project manager None 2023-03-07 16:10:31.050000